



## Medical Tourism Agreement

First Party: Dr. Kheder Health Tourism Company

Second Party: The Patient / Valued Client

### Terms and Conditions:

#### 1. Subject of the Agreement

The First Party undertakes to organize a medical tourism program for the Second Party according to the pre-agreed treatment plan, including coordination of medical appointments, transportation, and accommodation.

#### 2. Transportation

- The First Party commits to providing licensed and insured transportation services in accordance with Turkish laws, through officially authorized tourism transport companies.
- The Second Party has the right to choose the level of transportation (private car – shared shuttle – premium class) according to the available packages.
- If the Second Party does not specify their choice before travel, the First Party has the right to arrange suitable transportation according to its operational plan.
- The transport company bears full responsibility for any accident or negligence, as per the applicable laws and insurance, without any direct liability on the First Party.

#### 3. Accommodation

- The First Party undertakes to provide accommodation for the Second Party in a licensed hotel or serviced apartment in Türkiye.
- The Second Party has the right to choose the accommodation level (3-star – 4-star – 5-star) and location (near the hospital – tourist center – city center) according to the available packages.
- If the Second Party does not specify their choice, accommodation will be arranged by the First Party according to what is most suitable for the treatment and tourism plan.
- The First Party does not bear any responsibility for damages caused by misuse of the accommodation or violations of local laws.

#### 4. Treatment

- The First Party undertakes to coordinate and facilitate treatment services for the Second Party in accordance with the agreement concluded between both parties.
- The First Party is responsible for organizing and following up the treatment plan and providing all necessary administrative and logistical support.



- The full medical responsibility lies with the treating physician, hospital, or medical center performing the treatment. The First Party assumes no medical or legal liability arising from the medical practice itself.
- If the treatment program requires multiple stages, each stage shall be arranged under a separate financial and service agreement, considered an annex to this Agreement and forming an integral part of it.

#### **5. Travel Plan Notification**

The Second Party must notify the First Party of their complete travel plan (arrival and departure dates) at least 20 days prior to the scheduled start of the treatment program.

#### **6. Amendments and Additions**

Any amendments or additions require an official meeting and written agreement between both parties, with payment of any initial amounts as agreed.

#### **7. Responsibilities**

- The First Party is responsible only for providing the agreed medical and administrative services.
- The First Party does not assume responsibility for any additional services not agreed upon in advance.
- The Second Party must comply with the agreed schedule and treatment plan and shall not cancel appointments without prior notice.

#### **8. Termination and Withdrawal**

In case the Second Party withdraws after the start of the program, the actual costs of the services already provided will be calculated, and the Second Party shall be obliged to cover them.

#### **9. Applicable Law**

This Agreement shall be governed by the laws of Türkiye, and any dispute shall be subject to the competent courts of Istanbul.

#### **10. Entire Agreement**

This Agreement constitutes the sole reference governing the relationship between both parties. Any previous oral, written, telephone, or social media agreement shall be considered null and void unless officially documented in writing and signed by both parties.

**Client's Notes:**

**Company's Comments on Notes:**

**DRKKEDER HEALTH TOURISM COMPANY**

**THE PATIENT**